



EAGLE ZONE **School Age Care**

Eagle Zone School Age Care

Fall Season 2020 FAQ's

Fall Season is August 31st - December 23rd

We will continue to add to this list as more details are finalized. Please call or email Eagle Zone with additional questions you may have. We can be reached at (952) 975-6953 or eagle_zone@edenpr.org.

What are the options for childcare within the Eagle Zone school age care program under each possible learning model?

	In-Person Learning	Hybrid AABB	All Distance Learning
Before School Care (Fee Based)	Open	Open	Closed
School Day Care for Tier 1 Essential Employees, School Start/End Time (Free)	Not Needed	Available	Available
After School Care (Fee Based)	Open	Open	Closed
Full-Day Care, 6:30 AM - 6:00 PM (Fee Based)	Not Needed	Open (Fridays Only)	Not Available
Non-School Day Care (Fee Based)	Open for 16 non-instructional days in 20-21	Open for 16 non-instructional days in 20-21	Open for 16 non-instructional days in 20-21

Registration FAQs

What are the registration options?

In person Model:

If the district moves to an all in-person model for learning at the elementary levels at any point throughout the fall, families who already have a contract will be allowed to make schedule changes to add days of care to their contract. New contracts will be accepted based on space and staff availability.

Hybrid Model:

In a hybrid model, the following information applies:

- K-1 Students attend 5 Days a week and before/after school care is open five days a week
- With before/after school care being open 5 days a week, students attending on A and B days can attend before/after school care on the days that they are also attending school
- Essential Childcare will be open for Tier 1 Critical Workers five days a week
- We will be open on Fridays for full-day care for families beyond just the Tier 1 Critical Workers since there will not be other students in the building as well.

- Due to the capacity limits of having 50% of students in the buildings on Monday through Thursday, we are unable to offer full-day care to families beyond the required Tier 1 critical workers.

The graphic below shows the options in a hybrid model as well:

	Monday	Tuesday	Wednesday	Thursday	Friday
Before School Care (Fee Based)	A Students (2nd-6th) Essential - Tier 1 (Paid) K-1 Students	A Students (2nd-6th) Essential - Tier 1 (Paid) K-1 Students	B Students (2nd-6th) Essential - Tier 1 (Paid) K-1 Students	B Students (2nd-6th) Essential - Tier 1 (Paid) K-1 Students	Essential - Tier 1 (Paid) K-1 Students
School Day Care (Free)	Essential - Tier 1 (FREE)	Essential - Tier 1 (FREE)	Essential - Tier 1 (FREE)	Essential - Tier 1 (FREE)	Essential - Tier 1 (FREE)
After School Care (Fee Based)	A Students (2-6) Essential - Tier 1 (Paid) K-1 Students	A Students (2-6) Essential - Tier 1 (Paid) K-1 Students	B Students (2-6) Essential - Tier 1 (Paid) K-1 Students	B Students (2-6) Essential - Tier 1 (Paid) K-1 Students	Essential - Tier 1 (Paid) K-1 Students
Full-Day Care (Fee Based)	Not Available	Not Available	Not Available	Not Available	A Students (2nd-6th) B Students (2nd-6th)

Note:

- Consistent schedules are required for before and after school care and a one day minimum is required. For example, group A must sign up for at least one session on Monday and one session a week and group B must sign up for at least one session a week. Friday care is offered to A and B students as fee-based full-day care.

Distance Learning Model:

In the event that the district moves to an all distance learning model, school day childcare will be provided to Tier 1 Critical Workers.

- Priority registration will be given to Tier 1 critical workers. Additional availability will be evaluated at that time.
- Registrations may be limited based on space and staff availability.
- There is a minimum day requirement for registration. This is so that we can maintain the same groupings of students to reduce exposure.

When is registration?

Registration for the Eagle Zone fee based programming (before/after school, full day Fridays) and essential childcare opens on August 17th at 8:00 AM. For fee based care, previously enrolled families will receive priority through August 21st. All other families will be accepted on a first come, first serve basis. Before and after school care may be limited based on space and staff availability.

What is considered to be a Tier 1 Critical Worker for essential childcare?

Essential childcare will be provided for Eden Prairie Schools enrolled children, grades K-6 who are the children of critical workers in Tier I of the state critical worker list based on Executive Order 20-48. The list includes occupations in the following areas:

- Healthcare and public health
- Law enforcement, public safety and first responders
- Food and agriculture
- Judicial Branch (essential services)
- National Guard (activated under a Governor Executive Order)
- Educators and school staff providing in-person instruction or caring for children of critical workers
- Child care and school-age care providers

[The full list of workers who qualify as Tier 1 workers can be found here.](#)

Do I need to provide documentation that I am a Tier 1 Critical Worker?

Proof of active employment as a Tier 1 essential worker will be required via 1) a signed letter from your employer on company letterhead dated after August 1, 2020, AND 2) a current pay stub dated within the last two weeks. A list of approved Tier 1 occupations can be found [here](#). Please send the requested documents to Robin Price at rprice@edenpr.org for review. These documents must be received prior to contract approval for Tier 1 Essential Childcare.

Does my child need to be enrolled in Eden Prairie Schools to be eligible for essential childcare?

Only children who are attending Eden Prairie Schools are eligible to attend essential childcare through the district.

What is the first day of Eagle Zone fee based care and essential childcare?

Childcare opens on the first day of school on August 31st.

What are the hours for the various childcare options?

Tier 1 Essential Childcare

- The care will open 15 minutes prior to the start of the school day and close 15 minutes after the school day ends.

Fee Based Childcare

- 6:30 AM to the start of school is the morning session
- From the end of school to 6:00 PM is the afternoon session

How do I register?

Families will register online through the Eden Prairie Community Education registration system. [The Eagle Zone page will be the first step in the registration process.](#) If you do not have an account, you will need to create one before you register.

Is there a registration fee for Eagle Zone and Essential Childcare?

For fee based programming, there is a registration fee. The registration fee for fee based programming is \$50 for 1 child, \$65 for 2 children and \$75 for three children or more. For essential childcare there is no registration fee.

How do I add days/section times to my contract?

In order to add days/section times to your contract, please log into your [online account](#). Contract changes to add days of care will be approved if space is available. Changes must be made outside of 7 calendar days. Days/sections added are charged at a higher rate, \$18.00/session.

How do I remove days/section times from my contract?

In order to remove days/section times from your contract, please log into your [online account](#). Contract changes will be approved as long as the contract is within the mandatory day requirement. Changes must be made outside of 7 calendar days. Changes made inside 7 days will result in the originally scheduled charges being applied to a contract.

How do I withdraw my contract?

In order to withdraw your contract, please log into your [online account](#). Contract withdrawals require a 2 week notice.

Is care provided on days when the district does not have school (non-school days?)

Yes. Registration for non-school days is a separate registration, and can be added to your contract. Registration for non-school days opens on September 8th, 2020. Students that have accepted contracts under the hybrid model for the fall will be given priority in registration.

I've already paid a registration fee when I registered for the original Eagle Zone 2020-21 season. Will I be charged a second registration fee?

No, you will only pay one registration fee per contract for the 2020-2021 school year, with your registration fee being carried over to the new contract.

If I submitted a contract for Eagle Zone, but will no longer need the care, will the registration fee be refunded?

If you do not use fee based programming this fall but registered for the original 2020-2021 school year season, your registration fee will be refunded.

If I withdraw my contract after using fee based care this fall, will the registration fee be refunded?

No, the registration fee is required when submitting a contract to use care for the new fall season of Eagle Zone fee based programming.

I am a current Eagle Zone family with a contract in the original 2020-21 season of Eagle Zone. What happens to our original school year contract?

If you have a current Eagle Zone contract, it will be held in our system. It will be used to provide priority for contracts that are submitted in the hybrid model. In the event that the district goes to all in-person learning, your current contract will be used to provide you with priority for new registrations at that point. You will have an opportunity to make changes to your contract should that occur.

I won't need Eagle Zone fee based childcare right now, but I may need it in the future. Will I be able to register at a later date?

Registration is available per space and staffing availability. We intend to continue to have registration open for families to register, but registrations will only be accepted if there is space and staffing available.

Which location should I register my child for?

All students will need to attend childcare at their own home schools. That applies to fee based and essential childcare.

What is the ratio of staff to students?

In accordance with the Minnesota Department of Health and Department of Education guidelines, recommended group sizes in indoor environments are 15. We will maintain the Department of Human Services licensing ratios of 1:14 for students ages Kindergarten through Grade 6.

How is social distancing being implemented?

Social distancing guidance is a 3-foot radius around each student, resulting in a 6-foot total distance between any two students. We are training our staff on social distancing and will work to provide a safe environment for your student.

What will my student's day look like?

Students will be assigned to a home area by grade. The majority of the student activities will take place in the assigned designated area. Students will have the opportunity to go to the gym, playground, and various other spaces in small groups. These spaces will be cleaned prior to the next group entering the space.

Will my student be able to be in the same pod of students as their sibling?

We will be grouping students by grade. In order to maintain small group sizes, it will be difficult for siblings to be placed in the same pod if they are not in the same grade.

Health & Safety FAQs**Will there be a nurse onsite?**

The school nurse that is available to the school building will be available to consult as needed.

Are face coverings required for staff?

Face coverings are required for staff when working inside the building. Staff may remove their face covering while outside as long as social distancing can be maintained.

Are face coverings required for students?

Students in grades kindergarten and up are required to wear a face covering each day. There are times when face coverings can be temporarily removed, including:

- 1) While eating or drinking
- 2) While outdoors when social distancing can be maintained
- 3) During physical activity, such as games in the gym

Can my student wear a face shield instead of a face covering?

Face shields should only be worn if the mask becomes problematic or there is a mental or physical disability that prevents proper wearing of a mask. Childcare will be consistent with the school in what is expected for each individual child's situation.

Should parents/guardians wear masks when dropping off and picking up?

All adults must wear a mask when entering our district buildings per the Governor's face coverings mandate.

What is the screening procedure for staff and students?

The health and safety of staff, children and families is always our top priority. Under recommendations from the Department of Health, we are implementing a district screening procedure for staff prior to arriving at work and students as they enter the building.

What happens if my student is ill?

We will be following the guidance of MDH and implementing the [Exclusion Guidelines](#) in partnership with each school building.

- Students will be sent home or denied entry if presenting any of the following
 - There is a new onset cough or shortness of breath by themselves OR
 - There are at least 2 of the following symptoms: fever (100.4°F or higher), chills, muscle pain, sore throat, fatigue, congestion, loss of sense of smell or taste, or gastrointestinal symptoms of diarrhea, vomiting, or nausea.
- Students that are exhibiting any symptoms and have not received a clinical COVID test will need to:
 - Stay home for 10 days since the symptoms first appeared, and have gone at least 24 hours without a fever (without fever reducing medication)
 - Siblings and household members need to stay home for 14 days
 - If a student is ill and is being sent home, the siblings of the student will also be sent home for observation.
- We recommend you have back-up childcare plan in case of exclusion
- If a person has a new symptom with no other diagnosis to explain it, they should stay home and talk to their health care provider about testing for COVID-19, even if it is the only symptom they are experiencing.

You will not be charged for days your student is asked to quarantine due to possible exposure through our Eagle Zone fee based program. If your student is experiencing symptoms or is quarantined and exposure did not occur within Eagle Zone, you will still be charged for those days, as they are included in your contract.

What happens if my student feels ill while at Eagle Zone?

1. The ill student will be isolated in a separate room while they wait to be picked up.
2. Parents and/or emergency contacts will be called and asked to pick up their child immediately.
3. After the ill student leaves the facility, staff will disinfect areas where the student was present.

Can my student bring toys and equipment from home?

No, for the safety of all students, toys and equipment are not allowed from home. Students may bring their own books to read.

Does the program have a preparedness plan?

Yes, as a certified childcare program, The Department of Human Services (DHS) requires us to have a COVID-19 Preparedness Plan. [Our program preparedness plan can be found on our webpage.](#)

Essential Childcare Specific FAQs

What will my student's day look like on distance learning days?

Students will be in a different area than their in-person classroom, but will be working on distance learning the same as their classmates who are going through distance learning from home. Staff will be

at our childcare sites to support students with accessing live instruction and distance learning materials throughout the day if we are in a hybrid or distance model. District staff will assist students with their technology, provide support in logging-in to live classroom instruction and provide general support in a hybrid or distance model. When not completing their school work, enrichment activities will be provided. Students will spend a majority of their day in their homeroom.

Is transportation provided?

Transportation is not provided for students on days that they are not in school so families will need to provide transportation for students registered for school day essential care.

Are meals provided?

For school day essential childcare, lunch is provided (at cost) for your student. If you opt not to purchase lunch, please send a lunch from home. Lunch will be eaten in the classroom. Your student will receive an afternoon snack.

Additional Information

Will you be taking field trips or having onsite guests?

Due to safety standards and the need to focus on distance learning, we will not be scheduling any field trips this school year for essential childcare of full-day care on Fridays. This includes both off-site and on-site field trips. Field trips on non-school days will be based on the latest information and guidance from MDH. At this time, we do not plan on taking field trips during the fall season.

Where can I find additional information?

New procedures implemented for this summer are outlined in the [Parent Handbook Addendum](#) (effective August, 2020). Please also review the full [Parent Handbook](#) for additional Eagle Zone childcare program information.